

YOU MAKE A DIFFERENCE.....

# Employee Newsletter

August 31, 2009

Fort Wayne Tin Caps...as most of you know we are the cleaning company for the Parkview Field. It has been a great season. The team is doing amazing and so are we! Our staff has risen to the occasion once again and we have done a great job! Congratulations to each member of the Parkview Field Stadium crew.

We look forward to what God has in store for us as we continue to seek new customer opportunities and to grow personally and professionally according to His plans. Will you continue to pray for Reliable and our vision as a company and for those who work here?

Will you also join me in prayer for our customers? They are in relationship with us, let's pray that it is God honoring. We can pray for the customer's peace and grace and that we are a blessing to them with our service. We are here to meet their needs and provide them with solutions to their problems. That's what gives us a job. Taking care of them, takes care of us.

These people are grumblers and complainers, living only to satisfy their desires. They brag loudly about themselves and they flatter others to get what they want. But you my dear friends must remember what the apostles of our Lord Jesus Christ said they told you that in the last times there would be scoffers whose purpose in life is to satisfy their ungodly desires. These people are the ones who are creating divisions among you. They follow their natural instincts because they do not have Gods spirit in them. But you my dear friends must build each other up in your most holy faith, pray in the power of the Holy Spirit and await the mercy of our Lord Jesus Christ who will bring you eternal life. In this way you will keep yourselves safe in God's love and you must show mercy to those whose faith is wavering. Rescue others by snatching them from the flames of judgment. Show mercy to still others but do so with great caution, hating the sins that contaminate their lives.

Jude 1:16-23

## UNITY UNITY UNITY

It is my heartfelt prayer that each of us are of the mindset of how we can be loving and encouraging to one another. Not score keeping and finger pointing but instead building each other up in faith and love. In recovery we have an entire lesson on unity where we are taught to bring anything that we feel as a hurt or resentment ONLY to the person who we feel we have received the offense from. To speak to anyone else about the situation is gossip.

A troublemaker plants seeds of strife...

Scoundrels create trouble; their words are a destructive blaze.

Are you a blessing to the company and your co-workers?

I had the pleasure of having a few employees share with me about the first day of school for their kids. It's a bitter sweet day for many. This was my first year with NO children in school. Wow. It's been a long time. My husband and I rejoiced at Wal-Mart that we did not have to buy a single pencil. Not one school supply in our cart. Then yesterday my 37 year old step son called to tell us about his first day of college and share his excitement about being back in school...I guess we were wrong, we do still have kids in school. I loved hearing the desire in his heart to learn again. We got to share our pride in him seeking growth and we didn't have to buy any school supplies.... Also awesome.

Courage to Change-AIAnon one day at a time...page 146

An AI Anon meeting is where I am most likely to get an honest answer to the question "How are you"? This is refreshing to me, because for a long time my only possible answer to this questions was "I'm fine, how are you?" even if I wasn't fine at all. Denial is a symptom of the effects of alcoholism. Just as alcoholics often deny their drinking problems, many of us who have been affected by this disease deny our problems as well. Although we may have been living in chaos, worried about our families, finances, self doubt and spiritually, emotionally and physically depleted, many of us learned to pretend that everything was just fine. Today it is important for me to be in an environment in which honesty is practiced. I don't necessarily launch into a detailed description of my woes-that isn't always desirable or appropriate, but when asked how I am doing I try and ask myself what the real answer is. This frees me from the habit of denial and gives me choices.

Quoting the Big Book of AA , page 281

***He looked at everything as the cause of his unhappiness-except alcohol***

As an employee ...how good are you? Does it matter to you whether or not your building/area is as clean as you can make it? Do you feel proud of the services you provide? It is our hope that you do. The customers of Reliable Cleaning are very caring people and they have chosen us. We have chosen you. This partnership is important to the customer. They need our services and they are relying on you to take care of their facility. There are many benefits of a clean building. There are health reasons, customer service reasons, business reasons, we provide jobs, we provide opportunity and we as a company are able to give back to our churches, our communities and help people meet their goals. We hope you take pride in what you do, because we do. Today, will you try and give your customer MORE not less. Ask yourself what you can do to improve the cleaning, start today.

