

Employee Newsletter

May 12, 2009

Reliable Cleaning Service, Inc.

A Great Big Thanks!

We want to extend our appreciation to the crew of the Memorial Coliseum for their extra efforts during the Komet Play-off games. The fans were excited about the Komets victory and their celebration created extra work for you. Thank you !!!!!!!!!!!!!!!!!!!!!

The Coliseum is a seasonal account and our main season is coming to a close soon. We want to take this opportunity to extend a special thank you to this crew for their efforts this past season. We are blessed to be the supplier of service for this great facility and we will celebrate the end of season with a pizza lunch next month.

ANGER PROFANITY GOSSIP ATTITUDE BODY LANGUAGE ATTIRE

Are you a safe co-worker? Are you honoring the company, yourself and your customer? Take a good look in the mirror and really think about what others see in you. Think about how you are impacting the world around you.

- Who did you help today?
- Who did you encourage today?
- How did you model for someone else, the right thing to do?
- Who did you forgive?
- How did you accept someone's effort to help you see/correct in you wrong behaviors?

- Are you teachable?
- Do you want to grow, heal, and improve?

- Are you a healthy person for others to be around?
- Are you living life to the best of your ability?

“Whatever you do, do your work heartily, as for the Lord, rather than for men; knowing that from the Lord you will receive the reward of the inheritance. It is the Lord Christ whom you serve” – Colossians 3:23-24

“Live every day as if what you do matters – because it does. Every choice you make; every action you take – matters. Your choices matter to you and create the life you live. Your choices matter at work, too. You choose the path of productivity and contribution or, you choose the path of a marginal employee. Every action you take affects organizational progress in one way or in another, you always make a difference. Let that difference move the world forward. You matter. – Susan M. Heathfield

GROWING: we are proud to announce we have new positions opening June 1 in the area of Hadley Road and Illinois Road. This will be a 3 person crew site, five nights per week from 5:30-8:30. If you live in this area and are interested in being considered for this team please contact the main office.

The Lord will keep you from all harm,-He will watch over your life; the Lord will watch over your coming and going both now and forevermore. Psalm 122:7-8



Please contact the Human Resource Dept. if you or someone you know is interested in the following positions.

- Experienced Floor Technician
- Experienced food service/kitchen cleaner

Who Do You Represent?

I want to take this opportunity to ask you to be a significant part of changing this organization. How? By joining our vision. We want to change the culture of this work place. We want to become a company that serves this community. We want to be a safe, healthy and reliable place to work. How? Well the first step we have taken is to eliminate gossip, anger and profanity. These things have no place here.

If you feel anger toward a co-worker, the office or your customer, we need you to schedule a meeting with the main office. We discipline from the main office because that is our job. We have to enforce the company policy manual. If you feel we have made an error, don't gossip to your co-workers; don't yell at us, simply make an appointment to discuss it. Be mature and respectful.

The only place for you to take a complaint is up. If you complain to your co-workers about something that hurts or angers you, this is called gossip. Gossip is a sin. The bible clearly calls us to obedience in this area. We are to extend grace and forgiveness.

We have 30 years experience in personnel and typically the person who is angry and spewing negativity in the work place is someone who just got in trouble for something they are not doing. We as a company need to create an attitude of wanting to improve our individual performance so we can serve others well. We are in the service business. Do you have a heart to serve?

Are you thankful for the blessing of having this job?



